

# LVSH

## Booking Policies

All appointments must be confirmed on Fresha with moderate cancellation policy within 48 hours prior to your appointment.

If appointment is not confirmed a LVSH team member will contact you for a reminder. If our team is unable to reach you, your appointment will be automatically canceled until further notice.

If you arrive late after grace period of 15 minutes, this will take time away from your service. Our team will then let you know if we are still able to complete the service with the time remaining.

# *WASH*

## *Booking Policies*

If late and we are not able to service the appointment it will be considered a cancellation with 30% charge of service. You may re-book your appointment for another date.

No Guest to be accompanied during appointment due to capacity restrictions, unless appointment is for a child where a parent must be present.

*Thank you*